

Awards

 FutureGov Award 2011  
 - Public Sector  
 Organisation of the Year  
 (Middle East) Category

 دخول سهل وآمن  
 Single Simple Secure

 المفتاح  
 الإلكتروني


## BAHRAIN eKEY

"The eKey system has helped the eGovernment Authority to improve online services by enabling users to obtain eServices through a secured, unified account. Citizens can utilise the available eServices more efficiently by removing the need to create multiple accounts with different government departments, eliminating repetitive data entry.

The one-stop-shop has advanced features delivered to simplify the government processes for citizens and residents by creating a personal account with a single sign-on for a range of government eServices.

The initiative was impelled by our strong belief in heightening the protection of information and user rights, as well as achieving a higher performing, collaborative, integrated and efficient government."

**Mr Mohammed Ali Al Qaed**  
**Chief Executive Officer**  
 eGovernment Authority  
 Kingdom of Bahrain

### SUMMARY

**Client:** Kingdom of Bahrain eGovernment Authority

**Challenge:** In 2011, the Kingdom of Bahrain had over 200 (and growing) eServices offered by different government agencies. Citizens and businesses were required to register different sets of Identity (ID) and password to access a multitude of eServices. Each agency had to maintain their own ID databases, ID lifecycle and access rights in their respective system.

**Solution:** CrimsonLogic's Nationwide Authentication Framework manages and safeguards user identities across multiple service delivery channels. It allows users to conveniently access a wide range of eServices through a single electronic identity.

**Benefits:** With a single electronic identity, users can view and carry out government and non-government transactions through various service delivery channels ranging from eGovernment portal, mobile portal to kiosks. Information such as the latest transaction details and recently browsed services can also be accessed securely.

