

AUTOMATING COLON FREE ZONE

Largest free trade zone in the Americas and also 2nd largest in the world

US\$14B imports and re-exports annually

Over 3,200 companies

Over 250,000 visitors



Premio Nacional de Innovación Gubernamental
(Government National Innovation Award) 2012

Inter-American Development
Bank (IDB) Award 2013

BEFORE IMPLEMENTATION

Multiple visits to the administration office to submit import/export documents



Lots of hardcopy forms to fill

Backlog of 6-12 months



4 hours to process 1 transaction

Process 2,000 - 3,000 transactions daily



Forms can only be submitted during office hours

Long queues outside administration office



System operated in silo



AFTER IMPLEMENTATION



12.7% business growth annually

No visits required as documents are submitted online

10,000 - 15,000 users (estimate)

Reduce transaction processing time to **3 - 10 minutes**

Data sharing with other government agencies

Analyse real-time data for informed business decisions

Eliminated more than **5 million** documents monthly